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SOUTHWEST FLORIDA COALITION AGAINST

HUMAN  
TRAFFICKING

# HUMAN TRAFFICKING RESOURCES MANUAL

**HUMAN TRAFFICKING NATIONAL HOTLINE:  
1-888-373-7888**

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# LEE COUNTY

# SHELTER SERVICES

**Name of Organization: ACT – Abuse Counseling and Treatment**

Address: P.O. Box 60401 Fort Myers, Florida 33906

Contact Person: Julieta Wenk, Sexual Violence Services Counselor

Phone: 24-Hour Hotline at 239-939-3112, Emergency Shelter at 239-939-3112, Administration at 239-939-2553

Email: [act@actabuse.com](mailto:act@actabuse.com)

Website: <http://www.actabuse.com>

Fax: 239-939-4741

Description of Services: Shelter, counseling, food, clothing, legal services/immigration services, parenting skills, specialized children’s program, job skills, goal setting, and prevention/education programs for victims of domestic violence, sexual violence and human trafficking, also has 2<sup>nd</sup> ACT thrift store for victims in Ft. Myers. NOTE: Minors can receive all services but housing.

**Name of Organization: Lifeline Family Center**

Address: 907 SE 5th Avenue Cape Coral, FL 33990

Phone: 239-242-7238

Email: [lifeline4moms2B@lifelinefamily.org](mailto:lifeline4moms2B@lifelinefamily.org)

Website: <http://www.lifelinefamilycenter.org>

Fax: 239-242-7248

Description of Services: A Christian residential program for pregnant teens aged 15-22. Residents must pass drug test. Provides parenting skill training, counseling, education, GED preparation, and job training.

# SHELTER SERVICES

**Name of Organization: Lutheran Services of Florida**

Address: 3634 Central Ave, Fort Myers, FL, 33901

Contact Person: Raymond Ballinger

Phone: 239-278-5400

Email: [rballinger@lsfnet.org](mailto:rballinger@lsfnet.org)

Website: <http://www.lsfnet.org>

Description of Services: Youth and Family Services provides crisis counseling for youth and their families. Services are available for runaway, truant, homeless, and ungovernable youth and their families. Adolescent outpatient substance abuse program offers a 12-week treatment program for youth ages 12-17 and family members.

**Name of Organization: Our Mother's Home of Southwest, FL INC.**

Address: 18011 South Tamiami Trail #16-106 Fort Myers, Florida 33908

Contact Person: Karen Watson, Executive Director

Phone: (239) 267-4663

Email: [info@ourmothershome.com](mailto:info@ourmothershome.com) or [Karen@ourmothershome.com](mailto:Karen@ourmothershome.com)

Website: <https://www.ourmothershome.com>

Fax: 239-267-4575

Description of Services: Service by referral from Dept. of Children and families of teen girls who are pregnant/ victims of human trafficking. Services include life skills, therapy (individual and group), parenting, financial literacy, transportation, education, physical health, safe home environment, educational/self-esteem groups.

# SHELTER SERVICES

**Name of Organization: Ryan Hope House**

Address: 6900 Daniels Parkway Suite 29 PMB 182 Fort Myers, FL 33912

Contact Person: Jennifer Barth, Outreach Specialist

Phone: 1-855-792-6911

Email: [RyanHopeHouse@gmail.com](mailto:RyanHopeHouse@gmail.com)

Website: <https://www.ryanhealingcenter.com>

Fax: 239-236-0333

Description of Services: Addiction transitional house for women including pregnant women and women with small children. Open meetings for codependency and recovery along with exercise classes, seminars and retreats open to the public.

**Name of Organization: Salvation Army Fort Myers and Red Shield Lodge**

Address: Admin office at 10291 McGregor Blvd, Fort Myers, FL 33919 and Red Shield Lodge at 2400 Edison Ave, Fort Myers, FL 33901

Phone: (239) 278-1551

Website: <https://www.salvationarmyflorida.org>

Fax: 239-334-3745

Description of Services: Provides meals, food pantry, emergency shelter, crisis management, transitional living and medical care to people who are homeless or near homeless.

**Name of Organization: Wings of Shelter**

Address: 21301 S. Tamiami Trail, Suite 320 Estero, FL

Contact Person: Lowell and Sally Senitz

Phone: (239) 340-2980

Email: [wingsofshelter@aol.com](mailto:wingsofshelter@aol.com)

Website: [www.wingsofshelter.com](http://www.wingsofshelter.com)

Description of Services: Shelter providing safe house to victims of trafficking including trauma

# COUNSELING SERVICES

**Name of Organization: ACT – Abuse Counseling and Treatment**

Address: P.O. Box 60401 Fort Myers, Florida 33906

Contact Person: Julieta Wenk, Sexual Violence Services Counselor

Phone: 24-Hour Hotline at 239-939-3112, Emergency Shelter at 239-939-3112, Administration at 239-939-2553

Email: [act@actabuse.com](mailto:act@actabuse.com)

Website: <http://www.actabuse.com>

Fax: 239-939-4741

Description of Services: Shelter, counseling, food, clothing, legal services/immigration services, parenting skills, specialized children’s program, job skills, goal setting, and prevention/education programs for victims of domestic violence, sexual violence and human trafficking, also has 2<sup>nd</sup> ACT thrift store for victims in Ft. Myers.

**Name of Organization: Children Network of Southwest Florida, LLC**

Address: 2232 Altamont Avenue Fort Myers, FL 33901

Phone: 239-226-1524

Email: [info@cnswfl.org](mailto:info@cnswfl.org)

Website: <https://ww.childnetswfl.org>

Fax: 239-226-1115

Description of Services: Sexual abuse counseling and educational services for minors only (females and males). The services are available for both US citizen sex trafficking victims and pre-certified and certified immigrant victims.

# COUNSELING SERVICES

**Name of Organization: Children’s Advocacy Center of Southwest Florida, Inc**

Address: 3830 Evans Ave. Fort Myers FL 33901 and East United Way House at 4040 Palm Beach Blvd., Ft. Myers FL 33916

Contact Person: Lisa Rizzio, Development Director

Phone: 239-939-2808

Email: lrizzio@cac-swfl.org

Website: <http://www.cac-swfl.org/>

Fax: 239-939-4794

Description of Services: Child protection team provides crisis intervention for child victims of abuse, neglect, or violent crimes which may include comprehensive medical services, family assessments, psychological evaluations, etc. Children are typically referred through the Department of Children and Families. Services also include Child Protection Team, Family Alliance Program, Nurturing Father’s Program, Partners in Parenting Program, Prevention Services, and a TRUE Program for those recovering from trauma

**Name of Organization: Department of Juvenile Justice Lee County**

Address: 2107 Dr. Martin Luther King Blvd, Fort Myers, FL

Contact Person: Mary Pagano, Assistant Superintendent

Phone: 239-332-6927 ext. 116

Email: mary.pagano@djj.state.fl.us

Website: <http://www.djj.state.fl.us/>

Description of Services: In house mental health services for youth in facility, work with ACT abuse shelter for minor victims.



## COUNSELING SERVICES

**Name of Organization: FGCU Department of Social Work**

Address: 10501 FGCU Blvd. South Fort Myers, FL 33965

Contact Person: Sheridan LoCicero, MSW Student

Phone: 239-590-7825

Email: [silocicero7739@eagle.fgcu.edu](mailto:silocicero7739@eagle.fgcu.edu)

Website: <https://www.fgcu.edu/mariebcollege/socialwork/>

Description of Services: Community counseling center through Florida Gulf Coast University.

**Name of Organization: Into the Jordan Ministries**

Address: 2701 Cleveland Avenue Suite 160 Fort Myers, FL 33901

Contact Person: Joann Medinilla, Director

Phone: (239) 308-0434

Email: [Staff@intothethejordan.org](mailto:Staff@intothethejordan.org) or [Joann@intothethejordan.org](mailto:Joann@intothethejordan.org)

Website: <http://www.intothethejordan.org>

Description of Services: Survivor-led support group, mentorship program, life skills, basic need (hygiene, food, clothing, etc.), GED tutoring, thrift shop, transitional home (available to current participants only).

**Name of Organization: Dr. Laura Streyffeler Office of Mental Health Counseling**

Address: 2204 Brevard Avenue Fort Myers, FL 33901

Contact Person: Dr. Laura Streyffeler

Phone: (239) 822-1699

Email: [drlaura@drlauracounseling.com](mailto:drlaura@drlauracounseling.com)

Website: <http://www.drlauracounseling.com>

Description of Services: licensed mental health counseling as a board certified expert in traumatic stress specializing in individual, couples and family psychotherapy. She maintains a private practice in Ft. Myers, Florida.

# COUNSELING SERVICES

**Name of Organization: Lifecare Christian Center**

Address: Mailing address at 33300 Warren Rd., Suite 17 Westland, MI 48185, Classes located around Lee County

Contact Person: Lillian Easterly-Smith, Executive Director

Phone: (734) 629-3551

Email: [info.LifeCareCC@gmail.com](mailto:info.LifeCareCC@gmail.com) or [Lillian.lifecare@gmail.com](mailto:Lillian.lifecare@gmail.com)

Website: <http://www.lifecarechristiancenter.org>

Description of Services: Pastoral based care and counseling, life skills and lifestyle coaching, health and wellness programs, weekend healing intensives, seminars, classes, and workshops.

**Name of Organization: Lutheran Services of Florida**

Address: 3634 Central Ave, Fort Myers, FL, 33901

Contact Person: Raymond Ballinger

Phone: 239-278-5400

Email: [rballinger@lsfnet.org](mailto:rballinger@lsfnet.org)

Website: <http://www.lsfnet.org>

Description of Services: Youth and Family Services provides crisis counseling for youth and their families. Services are available for runaway, truant, homeless, and ungovernable youth and their families. Adolescent outpatient substance abuse program offers a 12-week treatment program for youth ages 12-17 and family members.

# COUNSELING SERVICES

**Name of Organization: One More Child Anti-Trafficking**

Address: Fort Myers, FL 33966

Contact Person: Regional Advocates – Laura Grainger & Kimberly Thorn

Phone: Laura Grainger (239-440-4937) or Kimberly Thorn (239-850-6812)

SWFL 24/7 Hotline – 239-478-8649

Email: [Laura.Grainger@onemorechild.org](mailto:Laura.Grainger@onemorechild.org) or [Kimberly.Thorn@onemorechild.org](mailto:Kimberly.Thorn@onemorechild.org)

Website: [www.onemorechild.org](http://www.onemorechild.org)

Description of Services: One More Child is the Open Doors Outreach Network Provider for the Southwest Florida region, serving Lee, Collier & Charlotte counties. The Open Doors Outreach Network provides victim-centered and survivor-led services to commercial sexually exploited and trafficked children and young adults, age 10-24. Services are provided by Outreach Teams that include Survivor-Mentors, Clinicians and Regional Advocates to provide immediate and ongoing care management. In addition, education, training and awareness presentations are also available to the community.

**Name of Organization: SalusCare of Florida**

Address: 7 locations around SWFL with main office located at 3763 Evans Ave. Fort Myers, FL 33901

Phone: 239-275-3222

Email: Through website

Website: <https://www.saluscareflorida.org>

Description of Services: Case management, therapy, medical services, substance abuse services, services to indigent consumers. Ortiz campus offers a separate pharmacy and primary care and address can be found on their website.

# COUNSELING SERVICES

**Name of Organization: Therapy Treatment Team**

Address: LOCATION 1: 12535 New Brittany Blvd, Building 28, Fort Myers FL 33907

LOCATION 2: 2345 Stanford Ct., Suite 601, Naples, FL 34102

Phone: 239-537-9646

Email: Via Website

Website: <https://www.therapytreatmentteam.com/>

Description of Services: We are a team of female mental health clinicians, who are passionate about assisting our clients towards healing and wholeness. Our team approach is to take your concerns very serious while being transparent and genuine with you.

## CASE MANAGEMENT

**Name of Organization: ACT – Abuse Counseling and Treatment**

Address: P.O. Box 60401 Fort Myers, Florida 33906

Contact Person: Julieta Wenk, Sexual Violence Services Counselor

Phone: 24-Hour Hotline at 239-939-3112, Emergency Shelter at 239-939-3112, Administration at 239-939-2553

Email: [act@actabuse.com](mailto:act@actabuse.com)

Website: <http://www.actabuse.com>

Fax: 239-939-4741

Description of Services: Shelter, counseling, food, clothing, legal services/immigration services, parenting skills, specialized children’s program, job skills, goal setting, and prevention/education programs for victims of domestic violence, sexual violence and human trafficking, also has 2<sup>nd</sup> ACT thrift store for victims in Ft. Myers.

**Name of Organization: Catholic Charities Diocese of Venice Human Trafficking Victim Assistance Program**

Address: P.O. Box 2116 1000 Pinebrook Road Venice, FL 34284-2116

LOCATION 2: 28290 Beaumont Road, Bonita Springs, FL 34134

Contact Person: Erika Pineros, Program Coordinator and Yaritza Soto Ferreira, Intense Case Manager

Phone: Erika at 230-297-4355, Yartiza at 239-940-2391

Email: [epineros@cclee.org](mailto:epineros@cclee.org) or [ysoto@ccslee.org](mailto:ysoto@ccslee.org)

Website: <http://www.catholiccharitiesdov.org>

Description of Services: Case management

# CASE MANAGEMENT

**Name of Organization: Department of Children & Families**

Address: 2295 Victoria Ave, Fort Myers, FL 33901

Contact Person: Aaron Stitt

Phone: (877) 595-0384. HOTLINE: 1-800-962-2873

Website: [www.myflfamilies.com](http://www.myflfamilies.com)

Description of Services: Child abuse investigation, foster care, temporary cash assistance, food stamps, medically needy, developmental disabilities, Medicaid, refugee assistance.

**Name of Organization: Florida Equal Justice Center**

Address: 3210 Cleveland Avenue, Suite 102, Fort Myers, FL, 33901

Phone: 239-277-7060

Fax: 239-334-9050

Description of Services: Provides free legal representation to low income and indigent people in the areas of immigration, landlord/tenant law, education law, family law, and civil rights.

**Name of Organization: Florida Rural Legal Services**

Address: 3210 Cleveland Avenue Fort Myers, Florida 33902 with Immokalee office located at 106 S. 2nd Street Immokalee, Florida 34142

Contact Person: Daniel Cruz, Managing Attorney and Rita Avalos, Office Manager at Ft. Myers office

Phone: 1-888-582-3410

Website: <http://www.frls.org/>

Fax: 239-334-3042

Description of Services: Non-profit agency that provides free civil legal assistance to indigent families and low-income elderly. Also provides legal assistance to migrant workers. Services include: housing issues, labor/employment, education, civil rights, family security, elder law, and family law.

## CASE MANAGEMENT

**Name of Organization: Lee County Sheriff's Office Victim Advocate Services**

Address: 14750 Six Mile Cypress Parkway Fort Myers, FL 33912

Contact Person: Rachelle Osme, Victim Advocate / Creole Speaking: (239) 477-1283, Yvette Scurry, Victim Advocate (239) 477-1191, Pilar Guerrero Victim Advocate / Spanish Speaking (239) 477-1054

Phone Number: 239-477-1000

Email: [victimadvocates@sheriffleefl.org](mailto:victimadvocates@sheriffleefl.org)

Website: [www.sheriffleefl.org](http://www.sheriffleefl.org)

Fax: 239-477-1135

Description of Services: Criminal justice support and advocacy, emergency cell phone and financial assistance, case management, translation services, transportation, compensation claims assistance.

**Name of Organization: SalusCare of Florida**

Address: 7 locations around SWFL with main office located at 3763 Evans Ave. Fort Myers, FL 33901

Phone: 239-275-3222

Email: Through website

Website: <https://www.saluscareflorida.org>

Description of Services: Case management, therapy, medical services, substance abuse services, services to indigent consumers. Ortiz campus offers a separate pharmacy and primary care and address can be found on their website.

## CASE MANAGEMENT

**Name of Organization: Salvation Army Fort Myers and Red Shield Lodge**

Address: Admin office at 10291 McGregor Blvd, Fort Myers, FL 33919 and Red Shield Lodge at 2400 Edison Ave, Fort Myers, FL 33901

Phone: (239) 278-1551

Website: <https://www.salvationarmyflorida.org>

Fax: 239-334-3745

Description of Services: Provides meals, food pantry, emergency shelter, crisis management, transitional living and medical care to people who are homeless or near homeless.



## BASIC NEEDS

**Name of Organization: ACT – Abuse Counseling and Treatment**

Address: P.O. Box 60401 Fort Myers, Florida 33906

Contact Person: Julieta Wenk, Sexual Violence Services Counselor

Phone: 24-Hour Hotline at 239-939-3112, Emergency Shelter at 239-939-3112, Administration at 239-939-2553

Email: [act@actabuse.com](mailto:act@actabuse.com)

Website: <http://www.actabuse.com>

Fax: 239-939-4741

Description of Services: Shelter, counseling, food, clothing, legal services/immigration services, parenting skills, specialized children's program, job skills, goal setting, and prevention/education programs for victims of domestic violence, sexual violence and human trafficking, also has 2<sup>nd</sup> ACT thrift store for victims in Ft. Myers.

**Name of Organization: Cape Community Partners Thrift Store**

Address: 1056 NE Pine Island Rd, Cape Coral, FL 33909

Phone: 239-829-0367

Email: [capecoralcp@yahoo.com](mailto:capecoralcp@yahoo.com)

Website: <http://www.capecoralthriftstore.com>

Description of Services: Community partner of Southwest Florida Coalition Against Human Trafficking which provides clothing, furniture and home goods to victims of human trafficking at a low cost.

## BASIC NEEDS

**Name of Organization: Catholic Charities Elizabeth Kay Galeana Center**

Address: 4235 Michigan Avenue Link Fort Myers, FL 33916

Phone: 239-334-4007

Email: canderson@ccslee.org

Website: <http://www.catholiccharitiesdov.org/>

Fax: 239-334-4007

Description of Services: Offers wide range of support to immigrant victims of trafficking (precertified and certified); provides counseling, food and clothing, transportation to and from appointments; assists clients with obtaining mental health services, medical and dental care; short term housing needs.

**Name of Organization: Children's Advocacy Center of Southwest Florida, Inc**

Address: 3830 Evans Ave. Fort Myers FL 33901 and East United Way House at 4040 Palm Beach Blvd., Ft. Myers FL 33916

Contact Person: Lisa Rizzio, Development Director

Phone: 239-939-2808

Email: lrizzio@cac-swfl.org

Website: <http://www.cac-swfl.org/>

Fax: 239-939-4794

Description of Services: Child protection team provides crisis intervention for child victims of abuse, neglect, or violent crimes which may include comprehensive medical services, family assessments, psychological evaluations, etc. Children are typically referred through the Department of Children and Families. Services also include Child Protection Team, Family Alliance Program, Nurturing Father's Program, Partners in Parenting Program, Prevention Services, and a TRUE Program for those recovering from trauma.

## BASIC NEEDS

**Name of Organization: Clothes Closet of Faith United Methodist Church**

Address: 15690 McGregor Blvd Fort Myers, Florida

Phone: 239-482-2030 Ext. 235

Email: Call only

Website: [www.faihum.com](http://www.faihum.com)

Description of Services: The Clothes Closet provides clothing, shoes and accessories to men, women, teens, children and infants. They work in partnership with 70 social service agencies and churches in Lee County, and through their referrals, their clients may come and shop. Includes donations of new or gently worn clothing, underwear, bras, socks, nightwear, swimwear, shoes, purses, hats, belts, ties, toiletries and stuffed animals.

**Name of Organization: Family Health Centers of SWFL**

Address: Over 30 offices in and around Lee County with main downtown office at 2232 Grand Avenue, Fort Myers, FL and mailing address at P.O. Box 1357 Fort Myers, Florida 33902

Phone: 844-342-7935 or 239-278-3600

Website: [www.fhcswf.org](http://www.fhcswf.org)

Fax: 239-278-3203

Description of Services: Outpatient medical services and dental services available for the homeless. They will work with area agencies for the aid of human trafficking victims. They are a joint venture with Salvation Army.

**Name of Organization: McGregor Clinic Inc.**

Address: 3487 Broadway Fort Myers, Fl 33901

Phone: 239-334-9555

Email: [Prevention@mcgregorclinic.org](mailto:Prevention@mcgregorclinic.org)

Website: [www.mcgregorclinic.org](http://www.mcgregorclinic.org)

Description of Services: Care, support, Free Confidential HIV Testing and Community Education

## BASIC NEEDS

**Name of Organization: Salvation Army Fort Myers and Red Shield Lodge**

Address: Admin office at 10291 McGregor Blvd, Fort Myers, FL 33919 and Red Shield Lodge at 2400 Edison Ave, Fort Myers, FL 33901

Phone: (239) 278-1551

Website: <https://www.salvationarmyflorida.org>

Fax: 239-334-3745

Description of Services: Provides meals, food pantry, emergency shelter, crisis management, transitional living and medical care to people who are homeless or near homeless.

# SERVICES FOR INDEPENDENT LIVING

**Name of Organization: ACT – Abuse Counseling and Treatment**

Address: P.O. Box 60401 Fort Myers, Florida 33906

Contact Person: Julieta Wenk, Sexual Violence Services Counselor

Phone: 24-Hour Hotline at 239-939-3112, Emergency Shelter at 239-939-3112, Administration at 239-939-2553

Email: [act@actabuse.com](mailto:act@actabuse.com)

Website: <http://www.actabuse.com>

Fax: 239-939-4741

Description of Services: Shelter, counseling, food, clothing, legal services/immigration services, parenting skills, specialized children’s program, job skills, goal setting, and prevention/education programs for victims of domestic violence, sexual violence and human trafficking, also has 2<sup>nd</sup> ACT thrift store for victims in Ft. Myers

**Name of Organization: Amigo Center**

Address: Immigration office at 1560 Matthew Drive Suite A Fort Myers, FL 33907 and social services office at 106 S 2nd Street Immokalee, FL 34142

Contact Person: Rev. Robert Selle, Executive Director

Phone: Robert Selle at (239) 437-6727, Immigration office at (239) 274-0424 and Social Services office at (239) 657-3822

Email: [bobselle@amigoscenter.org](mailto:bobselle@amigoscenter.org)

Website: <http://www.amigoscenter.org/>

Fax: Admin office at 239- 466-7927 and Social Services office at 239-274-0424

Description of Services: Provides legal services for the immigrant community and conducts public awareness trainings for the community on human trafficking.

# SERVICES FOR INDEPENDENT LIVING

**Name of Organization: Children’s Advocacy Center of Southwest Florida, Inc**

Address: 3830 Evans Ave. Fort Myers FL 33901 and East United Way House at 4040 Palm Beach Blvd., Ft. Myers FL 33916

Contact Person: Lisa Rizzio, Development Director

Phone: 239-939-2808

Email: lrizzio@cac-swfl.org

Website: <http://www.cac-swfl.org/>

Fax: 239-939-4794

Description of Services: Child protection team provides crisis intervention for child victims of abuse, neglect, or violent crimes which may include comprehensive medical services, family assessments, psychological evaluations, etc. Children are typically referred through the Department of Children and Families. Services also include Child Protection Team, Family Alliance Program, Nurturing Father’s Program, Partners in Parenting Program, Prevention Services, and a TRUE Program for those recovering from trauma.

**Name of Organization: Crime Victims’ Services at Office of State Attorney**

Address: State Attorney’s Office Lee County Justice Complex Center 2000 Main Street. 6th Floor Fort Myers, Florida 33901

Contact Person: Nancy Cruz

Phone: (239) 533-1123 or Admin office at (239) 533-1000

Email: [ncruz@sao.cjis20.org](mailto:ncruz@sao.cjis20.org)

Website: <http://www.sao.cjis20.org/>

Fax: 239-533-1148

Description of Services: Support services for crime victims in Florida. Injured crime victims are eligible for financial assistance, medical care, lost income, mental health services, funeral expenses, etc. The crime would have to be reported within 72 hours for victims to be eligible.

# SERVICES FOR INDEPENDENT LIVING

**Name of Organization: Early Learning Coalition of Southwest Florida**

Address: 2675 Winkler Avenue, Suite 300 Ft. Myers, Florida 33901 with offices available in Naples, Immokalee and Hendry (addresses on website)

Contact Person: Delia Buckley, Director of Family Resources

Phone: (239) 935-6100 and Collier at (239) 213-1137

Email: [delia.buckley@elcofswfl.org](mailto:delia.buckley@elcofswfl.org)

Website: <https://www.elcofswfl.org>

Fax: (239) 935-6181

Description of Services: Agency serving the families of all counties. Their goal is to make sure that children, ages birth to five and beyond, have access to high quality early education. Programs include school readiness and voluntary pre-k along with subsidized child care.

**Name of Organization: Good Wheels, Inc.**

Address: 10075 Bavaria Road Fort Myers, FL 33913

Contact Person: Tom Nolan, CFO

Phone: (239) 768-2900

Email: Available through website

Website: <http://www.goodwheels.org>

Fax: 239-768-0334

Description of Services: Provides transportation for the disabled, disadvantaged, and general public of Lee, Glades and Hendry counties. Services for ambulatory passengers as well as those in wheelchairs and stretchers. Call 72 hours in advance for Medicaid trips and 24 hrs in advance for disadvantaged trips.

# SERVICES FOR INDEPENDENT LIVING

**Name of Organization: Lee County Department of Human Services**

Address: 2440 Thompson St. Fort Myers, FL 33901

Contact Person: Roger Mercado, Director

Phone: Human Services Main Phone 239-533-7930 with Self-Sufficiency program at 239-533-7996 or Toll-Free at 866-408-9769

Website: <http://www.leegov.com/dhs>

Description of Services: Emergency services with financial assistance in forms of payments to vendors such as utility. Family self-sufficiency program: companies or landlords. Funding not always available. Eligibility requirements must be met. LIHEAP and CTS (Cost to Share) programs.

**Name of Organization: Lee County Housing Authority**

Address: 14170 Warner Cir, Fort Myers, FL 33903

Contact Person: (239) 997-6688

Phone: (239)997-6688

Email: [info@hacfm.org](mailto:info@hacfm.org)

Website: <http://www.leecountyha.org>

Fax: (239)997-7970

Description of Services: Programs offered: Public housing, Section 8 voucher program, family self-sufficiency program and resident opportunity self-sufficiency program.



## SERVICES FOR INDEPENDENT LIVING

**Name of Organization: Lee County Public Schools Adult & Career Education (ACE)**

Address: 2855 Colonial Blvd., Fort Myers, FL 33966

Contact Person: Rita Davis, Director

Phone: Adult Education at 239-939-6310 and Career and Technical Education at 239-939-6300

Email: Available on website

Website:

[https://www.leeschools.net/our\\_district/departments/academic\\_services/adult\\_and\\_career\\_education](https://www.leeschools.net/our_district/departments/academic_services/adult_and_career_education)

Fax: 239-334-4568

Description of Services: Continuing education (GED, ESOL, computers, citizenship, and preparation for paraprofessional test)

**Name of Organization: Lee County Sheriff's Office Victim Advocate Services**

Address: 14750 Six Mile Cypress Parkway Fort Myers, FL 33912

Contact Person: Rachelle Osme, Victim Advocate / Creole Speaking: (239) 477-1283, Yvette Scurry, Victim Advocate (239) 477-1191, Pilar Guerrero Victim Advocate / Spanish Speaking (239) 477-1054

Phone Number: 239-477-1000

Email: [victimadvocates@sheriffleefl.org](mailto:victimadvocates@sheriffleefl.org)

Website: [www.sheriffleefl.org](http://www.sheriffleefl.org)

Fax: 239-477-1135

Description of Services: Criminal justice support and advocacy, emergency cell phone and financial assistance, case management, translation services, transportation, compensation claims assistance.

# SERVICES FOR INDEPENDENT LIVING

**Name of Organization: Lifeline Assistance Program through the Florida Public Service Commission**

Address: P.O. Box 60401, Fort Myers, FL 33906

Phone: 1-800-342-3552

Website: <http://www.floridapsc.com/consumerassistance/lifelineAssistance>

Fax: 1-800-511-0809

Description of Services: Telephone service assistance for low-income customers. Give 50% rebate for hook-up charge (up to \$30.00) and \$13.50 credit per month on local phone bills. Sign up via phone or online.

**Name of Organization: Literacy Council Gulf Coast**

Address: 26820 Old 41 Bonita Springs, FL 34135

Contact Person: Sue Holman, President and CEO

Phone: (239) 676-5202

Website: <http://www.literacygulfcoast.org/>

Fax: (239) 676-5203

Description of Services: Services include: basic literacy, ESOL, US citizenship, conversation, computer, and the Moms and Tots Family Literacy Program throughout Lee County and North Naples.

## SERVICES FOR INDEPENDENT LIVING

**Name of Organization: PACE Center for Girls**

Address: 3800 Evans Avenue Fort Myers, FL 33901

Contact Person: Meg Geltner, Executive Director and Margo Brewster, Development Manager

Phone: 239-425-2366, For enrollment referrals, please ask for: Rosa Jamette

Website: <https://www.pacecenter.org/locations/lee>

Fax: 239-425-2365

Description of Services: The holistic, gender-specific, strength-based, and trauma informed Pace program model addresses the needs of girls and has garnered recognition nationally as one of the most effective programs in the country for keeping girls from entering the juvenile justice system. Services for girls under the age of eighteen with meeting educational needs instead of returning to the school system.

**Name of Organization: One More Child Anti-Trafficking**

Address: Fort Myers, FL 33966

Contact Person: Regional Advocates – Laura Grainger & Kimberly Thorn

Phone: Laura Grainger (239-440-4937) or Kimberly Thorn (239-850-6812)

SWFL 24/7 Hotline – 239-478-8649

Email: [Laura.Grainger@onemorechild.org](mailto:Laura.Grainger@onemorechild.org) or [Kimberly.Thorn@onemorechild.org](mailto:Kimberly.Thorn@onemorechild.org)

Website: [www.onemorechild.org](http://www.onemorechild.org)

Description of Services: One More Child is the Open Doors Outreach Network Provider for the Southwest Florida region, serving Lee, Collier & Charlotte counties. The Open Doors Outreach Network provides victim-centered and survivor-led services to commercial sexually exploited and trafficked children and young adults, age 10-24. Services are provided by Outreach Teams that include Survivor-Mentors, Clinicians and Regional Advocates to provide immediate and ongoing care management. In addition, education, training and awareness presentations are also available to the community.

## SERVICES FOR INDEPENDENT LIVING

**Name of Organization: Roman the Protection Guru Private Investigation and Risk Management**

Address: Fort Myers, FL

Phone: (512) 975-0059

Email: [theprotectionguru@gmail.com](mailto:theprotectionguru@gmail.com)

Website: [www.theprotectionguru.com](http://www.theprotectionguru.com)

Description of Services: Self awareness/protection workshops and classes, empowerment workshops, specializing in Threat / risk assessments & Management plans based off dangerous personalities, stalkers and protection services. Private investigator and consultant.

**Name of Organization: Ryan Hope House**

Address: 6900 Daniels Parkway Suite 29 PMB 182 Fort Myers, FL 33912

Contact Person: Jennifer Barth, Outreach Specialist

Phone: 1-855-792-6911

Email: [RyanHopeHouse@gmail.com](mailto:RyanHopeHouse@gmail.com)

Website: <https://www.ryanhealingcenter.com>

Fax: 239-236-0333

Description of Services: Addiction transitional house for women including pregnant women and women with small children. Open meetings for codependency and recovery along with exercise classes, seminars and retreats open to the public.

# PREVENTION AND EDUCATION

**Name of Organization: ACT – Abuse Counseling and Treatment**

Address: P.O. Box 60401 Fort Myers, Florida 33906

Contact Person: Julieta Wenk, Sexual Violence Services Counselor

Phone: 24-Hour Hotline at 239-939-3112, Emergency Shelter at 239-939-3112, Administration at 239-939-2553

Email: [act@actabuse.com](mailto:act@actabuse.com)

Website: <http://www.actabuse.com>

Fax: 239-939-4741

Description of Services: Shelter, counseling, food, clothing, legal services/immigration services, parenting skills, specialized children’s program, job skills, goal setting, and prevention/education programs for victims of domestic violence, sexual violence and human trafficking, also has 2<sup>nd</sup> ACT thrift store for victims in Ft. Myers.

**Name of Organization: Amigo Center**

Address: Immigration office at 1560 Matthew Drive Suite A, Fort Myers, FL 33907 and social services office at 106 S 2nd Street Immokalee, FL 34142

Contact Person: Rev. Robert Selle, Executive Director

Phone: Robert Selle at (239) 437-6727, Immigration office at (239) 274-0424 and Social Services office at (239) 657-3822

Email: [bobselle@amigoscenter.org](mailto:bobselle@amigoscenter.org)

Website: <http://www.amigoscenter.org/>

Fax: Admin office at 239- 466-7927 and Social Services office at 239-274-0424

Description of Services: Provides legal services for the immigrant community and conducts public awareness trainings for the community on human trafficking.

# PREVENTION AND EDUCATION

**Name of Organization: Be the Light Outreach**

Address: PO Box 150953 Cape Coral, FL 33915

Phone: 239-478-2772

Email: [info@bethelightoutreach.com](mailto:info@bethelightoutreach.com)

Website: <https://www.bethelightoutreach.com>

Description of Services: Reduce human trafficking by empowering communities with education, tools, and resources such as with Human Trafficking 101 courses and education for health care professionals in the region.

**Name of Organization: Christy's Cause**

Contact Person: Christy Ivie, Director

Phone: Available upon request via website

Email: [info@christyscause.com](mailto:info@christyscause.com)

Website: <http://www.christyscause.com>

Fax: 239-939-4741

Description of Services: To eradicate child sex trafficking through education, awareness, restoration projects, and justice initiatives.

**Name of Organization: Southwest Florida Coalition Against Human Trafficking**

Address: 6900-29 Daniels Pkwy #358 Ft. Myers, FL 33912

Contact Person: Janet Ortenzo, Director

Phone: 239-208-2088

Email: [info@swfl-humantrafficking.org](mailto:info@swfl-humantrafficking.org)

Website: <http://www.swflhumantrafficking.org>

Fax: 239-939-4741

## PREVENTION AND EDUCATION

Description of Services: Domestic/Foreign/ Sex/Labor Trafficking programs, organize a network of community partners providing comprehensive services to human trafficking survivors, ensuring their long-term acceptance and success in their communities.

**Name of Organization: Florida Department of Health in Lee County**

Address: Offices at 3920 Michigan Ave Fort Myers, FL 33916, 2295 Victoria Avenue #242 Fort Myers, FL 33901

Contact Person: Amanda Pusey, Health Education or Karen Anderson Medical Quality Assurance Investigation Manager

Phone: Office number at 239-332-9501, (239) 338-2622

Email: [Amanda.pusey@flhealth.gov](mailto:Amanda.pusey@flhealth.gov), [Karen.Anderson@flhealth.gov](mailto:Karen.Anderson@flhealth.gov)

Website: <http://www.lee.floridahealth.gov>

Description of Services: Educational presentations on topics such as HIV/AIDs awareness, nutrition and drug prevention, and youth human trafficking prevention project in collaboration with ACT abuse shelter, mental health first aid trainers.

**Name of Organization: Human Trafficking Awareness Partnerships**

Address: 7275 Concourse Dr. #400, Fort Myers, FL 33908

Contact Person: Karen Pati, President, Category Management Consultant

Phone: (239) 415-2635

Email: [info@humantraffickingawareness.org](mailto:info@humantraffickingawareness.org)

Website: <http://humantraffickingawareness.org>

Fax: 239-395-2635

Description of Services: The mission of HTAP is to bring the issue of human trafficking to the forefront of public awareness: By empowering individual communities to take action through education, training and coordination. By creating partnerships of informed communities to share information, experiences, programs and best practices in order to make the work of each partner effective and to extend efforts beyond local jurisdictions.

**Name of Organization: One More Child Anti-Trafficking**

Address: Fort Myers, FL 33966

Contact Person: Regional Advocates – Laura Grainger & Kimberly Thorn

Phone: Laura Grainger (239-440-4937) or Kimberly Thorn (239-850-6812)

SWFL 24/7 Hotline – 239-478-8649

Email: Laura.Grainger@onemorechild.org or Kimberly.Thorn@onemorechild.org

Website: www.onemorechild.org

Description of Services: One More Child is the Open Doors Outreach Network Provider for the Southwest Florida region, serving Lee, Collier & Charlotte counties. The Open Doors Outreach Network provides victim-centered and survivor-led services to commercial sexually exploited and trafficked children and young adults, age 10-24. Services are provided by Outreach Teams that include Survivor-Mentors, Clinicians and Regional Advocates to provide immediate and ongoing care management. In addition, education, training and awareness presentations are also available to the community.

**Name of Organization: Roman the Protection Guru Private Investigation and Risk Management**

Address: Fort Myers, FL

Phone: (512) 975-0059

Email: theprotectionguru@gmail.com

Website: www.theprotectionguru.com

Description of Services: Self awareness/protection workshops and classes, empowerment workshops, specializing in Threat / risk assessments & Management plans based off dangerous personalities, stalkers and protection services. Private investigator and consultant.



# PREVENTION AND EDUCATION

**Name of Organization: Wings of Shelter**

Address: 21301 S. Tamiami Trail, Suite 320 Estero, FL

Contact Person: Lowell and Sally Senitz

Phone: (239) 340-2980

Email: [wingsofshelter@aol.com](mailto:wingsofshelter@aol.com)

Website: [www.wingsofshelter.com](http://www.wingsofshelter.com)

Description of Services: Shelter providing safe house to victims of trafficking including trauma focused mental health counseling, medical care, private schooling, tutoring, the opportunity to pursue extracurricular hobbies, and part-time jobs. Also education of the general public, as well as law enforcement, judicial systems & legislators, medical & mental health professionals, school teachers & administrators to recognize warning signs and seek help.

# COLLIER COUNTY

# SHELTER SERVICES

**Name of Organization: Path 2 Freedom**

Address: 1200 Goodlette Road N #9916 Naples, FL, 34101 United States

Contact Person: Ana Stevenson, Executive Director or Tammy J. Toney Butler, RN

Phone: 239-398-9961

Email: [ana@path2freedom.org](mailto:ana@path2freedom.org) or [tammy@path2freedom.org](mailto:tammy@path2freedom.org)

Website: <https://www.path2freedom.org>

Description of Services: Long term housing for minors of sex trafficking, trauma-focused support, survivor centered care, survivor backpacks, advocacy services (24 hour support and community presentations on prevention and awareness).

Path2Freedom, Inc. has been approved to provide the nursing continuing professional development activity, Human Trafficking: Intersections with Healthcare, Impacts on the Economy and Public Health, for November 19, 2019, for 4.0 Contact Hours until November 15, 2021.

This nursing continuing professional development activity was approved by the Northeast Multistate Division, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

Contact [tammy@Path2Freedom.org](mailto:tammy@Path2Freedom.org) to schedule a training session today for approved contact hours. Tammy J. Toney-Butler, RN, CEN, TCRN, CPEN, our Anti-Human Trafficking Consultant and a Sexual Assault Nurse Examiner/Forensic Nurse, specializing in trauma/survivor informed care/advocacy for CSEC and adult populations, can also be reached at 239.404.7703 Cell or 239.352.7784 Office.

**Name of Organization: Providence House Naples**

Address: P.O. Box 128, Naples, FL 34106

Phone: 239-692-8779

Email: [info@providencehousenaples.org](mailto:info@providencehousenaples.org)

Website: [www.providencehousenaples.org](http://www.providencehousenaples.org)

Description of Services: Our mission is to provide a faith-based, transitional housing and self-sufficiency program for motivated single women with young children who are homeless or at risk of becoming homeless.

# SHELTER SERVICES

**Name of Organization: St. Matthew's House**

Address: 2001 Airport Rd. S. Naples, FL 34112

Phone: 239-774-0500

Email: [info@stmatthewshouse.org](mailto:info@stmatthewshouse.org)

Website: [www.stmatthewshouse.org](http://www.stmatthewshouse.org)

Description of Services: Mission of St. Matthew's House is to change lives in a spiritual environment that is both compassionate and disciplined, as well as providing housing for homeless and food for the needy. Emergency housing for all ages is a supportive environment with structured recovery program -2 facilities: St. Matthew's House and Immokalee Friendship House, direct assistance program for community residents in need including groceries from our food pantries and free merchandise via a voucher system from our 3 thrift store locations. Old Firehouse Feeding Ministry provides meals seven days a week to anyone who is hungry. Wolfe Apartments affordable transitional housing. Homework Club tutoring program available for school-aged children living at Wolfe.

**Name of Organization: The Shelter for Abused Women and Children**

Address: P.O. Box 10102 Naples, FL 34101

Contact Person: Linda Oberhaus, Principal Officer

Phone: Hotline at 239-775-1101 (24/7), Toll free at 800-962-2873, Business at 239-775-3862

Website: [www.naplesshelter.org](http://www.naplesshelter.org)

Fax: 239-775-3860

Description of Services: Emergency shelter for domestic violence victims in both Lee and Collier counties, trafficking victims may stay as long as they need, shelter houses minor victims of human trafficking at the request of DCF, during time at shelter victims are provided with case management and basic needs such as transportation, counseling and support groups. In addition, shelter has a kennel for residents who may need to bring pets.

# SHELTER SERVICES

**Name of Organization: Youth Haven**

Address: 5867 Whitaker Road, Naples, FL 34112

Phone: 239-774-2904

Website: [www.youthhavenswfl.org](http://www.youthhavenswfl.org)

Fax: 239-774-0801

Description of Services: Emergency shelter for abused, neglected & abandoned children through age 14. Children and Family Counseling Center providing outpatient individual & group mental health counseling to children, adults, couples, & families. Natural Helper Program; a child abuse prevention program providing in-home parenting education, crisis intervention, and social and emotional support and guidance to families. Strengthening Families Program: a group parenting education program to build positive and effective parenting strategies. Caring for Families Program: an abuse prevention, support and crisis intervention program for families significantly at risk of losing their house due to a temporary financial hardship.

# COUNSELING SERVICES

**Name of Organization: Children’s Advocacy Center of Collier County**

Address: 1036 6th Ave, North Naples, FL 34102

Phone: 239-263-8383

Website: [www.caccollier.org](http://www.caccollier.org)

Description of Services: Criminal justice support/advocacy; crisis counseling, emergency cell telephone; follow-up contact; forensic interviews and exams; group treatment; information and referral; personal advocacy; therapy; victims compensation claims assistance; group counseling; individual counseling; family counseling. Victims served: sexual battery, child physical and sexual abuse, domestic violence, kidnapping, neglect/abandonment, human trafficking victims.

**Name of Organization: Collier County Sheriff’s Office: victim and senior advocacy unit**

Address: 3319 East Tamiami Trail, Naples, FL 34112

Phone: 239-774-4434

Website: <https://www.colliersheriff.org/sheriff-s-office>

Description of Services: Criminal justice support/advocacy; crisis counseling; emergency cell telephone; follow-up contact; information and referral; personal advocacy; transportation; victims compensation claims assistance; death notification; ID theft recovery and assistance.

**Name of Organization: Coalition of Immokalee Workers**

Address: 110 S. 2nd St. Immokalee, FL 34142

Phone: 239-657-8311

Email: [workers@ciw-online.org](mailto:workers@ciw-online.org)

Website: <https://ciw-online.org>

Fax: 239-657-5055

Description of Services: Conducts extensive training and community education on human trafficking and migrant worker exploitation, coordinates services for victims of human trafficking including case management, housing, counseling, jobs, clothing, food and medical help.

# COUNSELING SERVICES

**Name of Organization: Lutheran Services Florida**

Address: 3661 Central Ave, Fort Myers, FL 33901 with offices in Collier County

Contact Person: Raymond Ballinger

Phone: 239-278-5400

Email: rballinger@lsfnet.org

Website: www.lsfnet.org

Description of Services: Residential and non-residential services in Lee, Charlotte, Collier, Hendry, and Glades counties are offered for child victims of different crimes between ages 10-17. This organization offers a 30-day stay program unless there are special circumstances that require a longer stay. Services such as counseling, education, meals, and snacks are provided to residential clients and counseling at home and schools is available for nonresidential clients. Serves both international and domestic child victims of trafficking.

**Name of Organization: Project Help: Rape Recovery and Victims Services Center**

Address: 3050 Horseshoe Dr. N. Building. B, Suite. 280 Naples, FL 34104

Contact Person: Jennifer Johnson, Board President

Phone: 239-649-1404

Email: info@projecthelpnaples.org

Website: <http://projecthelpnaples.org>

Description of Services: Crisis intervention counseling and advocacy, some case management, referrals to housing, legal and medical needs.

## CASE MANAGEMENT

**Name of Organization: Catholic Charities Diocese of Venice Human Trafficking Victim Assistance Program**

Address: P.O. Box 2116 1000 Pinebrook Road Venice, FL 34284-2116

Contact Person: Erika Pineros, Program Coordinator and Yaritza Soto Ferreira, Intense Case Manager

Phone: Erika at 230-297-4355, Yaritza at 239-940-2391

Email: [epineros@cclee.org](mailto:epineros@cclee.org) or [ysoto@ccslee.org](mailto:ysoto@ccslee.org)

Website: <http://www.catholiccharitiesdov.org>

Description of Services: Case management

**Name of Organization: Coalition of Immokalee Workers**

Address: 110 S. 2nd St. Immokalee, FL 34142

Phone: 239-657-8311

Email: [workers@ciw-online.org](mailto:workers@ciw-online.org)

Website: <https://ciw-online.org>

Fax: 239-657-5055

Description of Services: Conducts extensive training and community education on human trafficking and migrant worker exploitation, coordinates services for victims of human trafficking including case management, housing, counseling, jobs, clothing, food and medical help.

**Name of Organization: Collier County Sheriff's Office Human Trafficking Unit**

Contact Person: Marisol Rodriguez

Phone: 239-252-0060

Email: [Marisol.Rodriguez@colliersheriff.org](mailto:Marisol.Rodriguez@colliersheriff.org)

Website: [www.colliersheriff.org](http://www.colliersheriff.org)

Description of Services: Investigates cases of modern day slavery labor trafficking, sex trafficking, and domestic trafficking.



# CASE MANAGEMENT

**Name of Organization: David Lawrence Center-Main Campus**

Address: 6075 Bathey Ln., Naples, FL 34116

Contact Person: N/A

Phone: 239-455-8500

Website: [www.davidlawrencecenter.org](http://www.davidlawrencecenter.org)

Description of Services: Mental health and substance abuse assistance including psychiatric care; most services are available on a sliding scale and are offered in Spanish, English, or Creole. Serves foreign and domestic victims of trafficking.

**Name of Organization: Family Resource Center Catholic Charities of Collier County**

Address: 4209 Tamiami Trail East, Naples, FL 34112

Contact Person: Allegra Belliard

Phone: 239-793-0059

Website: <http://www.swflresourcelink.com/provider/family-resource-center-catholic-charities-of-collier-county>

Description of Services: Rent assistance, housing assistance for homeless veterans, food pantry/food bank, prescription medication program, refugee resettlement, and utility assistance (electricity, water, power, gas).

**Name of Organization: Guadalupe Social Services (Catholic Charities)**

Address: 211 S 9th St. Door #7, Immokalee, FL 34142

Phone: 239-657-6242

Email: [peggy@catholiccharitiescc.org](mailto:peggy@catholiccharitiescc.org)

Website: [www.catholiccharitiescc.org](http://www.catholiccharitiescc.org)

Fax: 239-657-7761

Description of Services: Refugee services, direct assistance including utilities, food pantry, prescriptions, and rental assistance, School on Wheels, immigration services, holiday food baskets and gifts.

## CASE MANAGEMENT

**Name of Organization: Project Help: Rape Recovery and Victims Services Center**

Address: 3050 Horseshoe Dr. N. Building. B, Suite. 280 Naples, FL 34104

Contact Person: Jennifer Johnson, Board President

Phone: 239-649-1404

Email: [info@projecthelpnaples.org](mailto:info@projecthelpnaples.org)

Website: <http://projecthelpnaples.org>

Description of Services: Crisis intervention counseling and advocacy, some case management, referrals to housing, legal and medical needs.

## BASIC NEEDS

**Name of Organization: Catholic Charities Family Resource Center**

Address: 3174 Tamiami Trail E.,

Phone: 239-793-0059

Website: [www.catholiccharitiescc.org](http://www.catholiccharitiescc.org)

Description of Services: Direct assistance, Utilities, Food Pantry, School Supplies

**Name of Organization: Coalition of Florida Farmworker Organizations**

Address: 214 South 1st Street, Immokalee, FL 34142

Phone: 239-657-7272

Email: [Immokalee@coffo.org](mailto:Immokalee@coffo.org)

Website: [www.coffo.org](http://www.coffo.org)

Fax: 239-657-6909

Description of Services: Provides assistance with the following: utilities, rent, food, educational skills training (tuition, books, fees), referrals. Eligibility: low-income and farm worker employment guidelines.

**Name of Organization: Collier County Health Department**

Address: 3339 Tamiami Trail E, Naples, FL 34112

Phone: (239) 252-8200

Website: [collier.floridahealth.gov/](http://collier.floridahealth.gov/)

Description of Services: Adult and childhood immunizations, testing and treatment for HIV/AIDS, TB and STD, environmental health which includes permitting of migrant housing and migrant labor camps, WIC for pregnant women, infants, children to age 5, and nursing mothers, Healthy Families program.

## BASIC NEEDS

**Name of Organization: Collier County Hunger & Homeless Coalition**

Address: P.O. Box 9202 Naples, FL 34101

Contact Person: N/A

Phone: (239) 263-9363

Email: [programs@collierhomelesscoalition.org](mailto:programs@collierhomelesscoalition.org)

Website: [www.collierhomelesscoalition.org](http://www.collierhomelesscoalition.org)

Fax: (239) 263-6058

Description of Services: Support in planning, coordination and delivery of services to homeless and at-risk homeless population.

**Name of Organization: Collier County Youth Resource Center**

Address: 3301 Tamiami Trail E., Bldg. L (5th Flr.), Naples

Phone: 239-252-0900

Website: [www.colliercountysheriff.org](http://www.colliercountysheriff.org)

Description of Services: Referral resources for youth and families

**Name of Organization: First Baptist Church**

Address: 1411 Lake Trafford Road, Immokalee, FL 3142

Phone: 239-657-2694

Website: <https://www.fellowshipchurch.co/>

Description of Services: Winn-Dixie Food cards, help with rent and utilities, clothing, help with eye glasses, English as a second language classes, budget counseling.

## BASIC NEEDS

**Name of Organization: Florida Department of Children & Families-Naples Service Center**

Address: 3845 Beck Blvd., Ste. 804 and 805, Naples

Phone: 866-762-2237

Website: [www.dcf.state.fl.us](http://www.dcf.state.fl.us)

Description of Services: ACCESS Florida, Food Assistance (SNAP), Temporary Cash Assistance (TCA), TANF, SUNCAP, Medicaid Program

**Name of Organization: Helps Outreach**

Address: J & C Blvd., Unit 1, Naples

Phone: 239-593-3226

Website: [www.helpsoutreach.org](http://www.helpsoutreach.org)

Description of Services: Food pantry, clothing, and Furniture

**Name of Organization: Immokalee Friendship House**

Address: 602 W Main St, Immokalee, FL 34142

Phone: 239-657-4090

Website: [www.stmatthewshouse.org](http://www.stmatthewshouse.org)

Fax: 239-657-5587

Description of Services: Provide temporary shelter for single men, women and families. Emergency meals at 5pm Monday-Friday (2 sandwiches). Emergency meals at 12pm Saturdays & Sundays, clothing vouchers to thrift shop, diapers and emergency groceries. Eligibility requirements: Homeless/low-income needy families, Fees: \$25 program fee weekly after 14 days.

## BASIC NEEDS

**Name of Organization: Immokalee Multicultural Multipurpose Community Action Agency**

Address: 1255 North 15th Street, Immokalee, FL 34142

Contact Person: Olga Hernandez

Phone: 239-657-2213

Website: <https://rightservicefl.org/node/18269>

Description of Services: Assists with the following: utilities, rent, tuition, books for those attending vocational institutions, food-whenever available. Eligibility requirements: low income, lives in Collier County.

**Name of Organization: Jewish Family & Community Services of SW FL**

Address: 5025 Castello Dr., Naples

Phone: 239-325-4444

Website: [www.jfcswfl.org](http://www.jfcswfl.org)

Description of Services: Food Pantry, Case management, Senior Services

**Name of Organization: Meals of Hope**

Address: 2221 Corporation Blvd., Naples (Warehouse)

Phone: 239-537-7775

Website: [www.meals-of-hope.org](http://www.meals-of-hope.org)

Description of Services: Mobile food pantry (Lely Presbyterian Church-Mondays 3:30-5:00, River Park Recreation Center-Mondays 4:00-6:00, Naples YMCA- Tuesdays 3:00-5:00, Golden Gate Senior Center-Thursdays 2:00-4:00)

**Name of Organization: Salvation Army**

Address: 15418 S Tamiami Trail, Fort Myers, FL 33908 with office in Collier County

Phone: 239-267-9652

Website: [www.salvationarmy.org](http://www.salvationarmy.org)

Description of Services: Provides a food pantry which serves low income individuals in Collier County. The food pantry is open from 8:00am-4:00pm Monday through Friday.

# SERVICES FOR INDEPENDENT LIVING

**Name of Organization: Amigos en Cristo, Inc.**

Address: Social Service Center: 106 S 2nd Street, Immokalee, FL 34142

Contact Person: Robert Selle

Phone: Robert Selle at (239) 437-6727, Immigration office at (239) 274-0424 and Social Services office at (239) 657-3822

Website: <http://amigoscenter.org>

Description of Services: Education: English, literacy, leadership, citizen classes. Hold community seminars on a variety of topics. Advocate on behalf of the families by working with partner agencies. Advocate on their behalf when they need a voice to speak for them to resolve a variety of issues. Help filling out the documents to obtain Medicaid and food stamps. Offers family based and country specific immigration and citizenship services.

**Name of Organization: Children's Home Society**

Address: 1011 W. Main St., Unit 5, Immokalee, FL 34142

Phone: (239) 658-3513

Website: <https://www.chsfl.org/locations/suncoast-ft-myers/>

Description of Services: Voluntary, community-based home visitation services that strengthens families, promotes positive parent-child relationships and optimizes the health and development of children. Free home visiting services to parents expecting a baby and parents of newborns. Visit focus on parent education, child health and development, family goal setting and accomplishment. Home visits begin in pregnancy and may continue for up to 5 years following the birth of the child.

**Name of Organization: Department of Economic Opportunity (DEO)**

Address: 750 South 5th Street, Immokalee, FL 34142

Phone: 239-658-3300

Website: [www.floridajobs.org](http://www.floridajobs.org)

Description of Services: Job search assistance, job placement, labor market information on how to apply for unemployment compensation benefits, applicant screening, employer recruitment, tax credits. Eligibility: none-free services available to job seekers and employers.

## SERVICES FOR INDEPENDENT LIVING

**Name of Organization: Greater Immokalee Front Porch Community, Inc.**

Address: 419 North 1st Street, Immokalee, FL 34142

Phone: 239-658-1300

Website: <https://rightservicefl.org/content/greater-immokalee-southside-front-porch-community-in>

Description of Services: Development academy, education scholarships, housing rehab assistance, senior services, summer work employment, youth literacy.

**Name of Organization: Legal Aid Service of Collier County**

Address: 4436 Tamiami Trail E, Naples, FL 34112

Phone: (239) 775-4555

Website: <http://www.collierlegalaid.org>

Description of Services: Domestic violence & family law, legal aid for Collier kids, Public Benefits for the Elderly, Veterans, and the Disabled, Immigration Assistance, Housing Assistance, tax assistance.

**Name of Organization: Literacy Council Gulf Coast**

Address: 26820 Old 41 Bonita Springs, FL 34135

Contact Person: Sue Holman, President & CEO

Phone: (239) 676-5202

Website: <http://www.literacygulfcoast.org/>

Fax: (239) 676-5203

Description of Services: Services include: basic literacy, ESOL, US citizenship, conversation, computer, and the Moms and Tots Family Literacy Program through-out Lee County and North Naples.



## SERVICES FOR INDEPENDENT LIVING

**Name of Organization: PACE Center for Girls**

Address: 160 North 1st Street Immokalee, FL 34142

Contact Person: Marianne Kearns, Executive Director

Phone: 239-657-2002 For enrollment referrals, please ask for Alexia Perkins

Website: <https://www.pacecenter.org/locations/collier-at-immokalee>

Fax: 239-657-2002

Description of Services: The holistic, gender-specific, strength-based, and trauma informed Pace program model addresses the needs of girls and has garnered recognition nationally as one of the most effective programs in the country for keeping girls from entering the juvenile justice system. Services for girls under the age of eighteen with meeting educational needs instead of returning to the school system.

**Name of Organization: Redlands Christian Migrant Association (RCMA)**

Address: 402 W. Main Street, Immokalee, FL 34142

Contact Person: Isabel Garcia, Executive Director

Phone: (800) 282-6540

Email: [Isabel@rcma.org](mailto:Isabel@rcma.org) and staff emails available on website

Website: <http://www.rcma.net/>

Fax: 239-658-3571

Description of Services: provides quality child care and early education for the children of migrant workers and the rural, low-income families of SWFL. This is the largest non-profit child care provider in FL.

# PREVENTION AND EDUCATION

**Name of Organization: Southwest Florida Coalition Against Human Trafficking**

Address: 6900-29 Daniels Pkwy #358 Ft. Myers, FL 33912 with outreach in Collier County

Contact Person: Janet Ortenzo, Director

Phone: 239-208-2088

Email: [info@swfl-humantrafficking.org](mailto:info@swfl-humantrafficking.org)

Website: <http://www.swflhumantrafficking.org>

Fax: 239-939-4741

Description of Services: Domestic/Foreign/ Sex/Labor Trafficking programs, organize a network of community partners providing comprehensive services to human trafficking survivors, ensuring their long-term acceptance and success in their communities.

**Name of Organization: Florida Department of Health in Collier County**

Address: Main Office at 3339 Tamiami Trail East Suite 145 Bldg H Naples, FL 34112

Contact Person: Kristine M. Hollingsworth

Phone: (239) 252-5332

Email: [Kristine.hollingsworth@flhealth.gov](mailto:Kristine.hollingsworth@flhealth.gov)

Website: <http://collier.floridahealth.gov>

Fax: (239) 774-5653

Description of Services: Educational presentations on topics such as HIV/AIDS awareness, nutrition and drug prevention, youth human trafficking prevention programs, and mental health first aid trainers.

# PREVENTION AND EDUCATION

**Name of Organization: Full Circle 40**

Address: 340 9th St N #224 Naples, FL 34102

Phone: 239-325-5022

Email: [jenifer@fullcircle40.org](mailto:jenifer@fullcircle40.org)

Website: <https://fullcircle40.org/>

Description of Services: We provide awareness, education and training on the prevention of the sexual abuse, exploitation and trafficking of children.

**Name of Organization: Human Trafficking Awareness Partnership**

Address: 7275 Concourse Dr #400, Fort Myers, FL 33908 with presentations in Collier County

Phone: (239) 415-2635

Email: [info@humantraffickingawareness.org](mailto:info@humantraffickingawareness.org)

Website: [www.humantraffickingawareness.org](http://www.humantraffickingawareness.org)

Description of Services: Bring the issue of human trafficking to the forefront of public awareness: by empowering individual communities to take action through education, training, and coordination. By creating partnerships of informed communities to share information, experiences, programs, and best practices in order to make the work of each partner effective and to extend efforts beyond local jurisdictions.

**Name of Organization: Path 2 Freedom**

Address: 1200 Goodlette Road N #9916 Naples, FL, 34101 United States

Contact Person: Ana Stevenson, Executive Director or Tammy J. Toney Butler, RN

Phone: 239-398-9961

Email: [ana@path2freedom.org](mailto:ana@path2freedom.org) or [tammy@path2freedom.org](mailto:tammy@path2freedom.org)

Website: <https://www.path2freedom.org>

Description of Services: Long term housing for minors of sex trafficking, trauma-focused support, survivor centered care, survivor backpacks, advocacy services (24 hour support and community presentations on prevention and awareness).

# SURROUNDING COUNTIES

# SHELTER SERVICES

Name of Organization: **CARE - Center for Abuse and Rape Emergencies in Charlotte County**

Address: P.O. Box 510234 Punta Gorda, FL 33951

Contact Person: Karen Mc Elhaney Executive Director and Wendy Silva, Sexual Assault Program Manager

Phone: 941-639-5499 and hotline at (941) 627-6000

Email: [admin@carefl.org](mailto:admin@carefl.org)

Website: <http://www.carefl.org>

Description of Services: Domestic violence shelter, support groups, advocacy, hospital response, legal assistance, victims compensation, domestic violence and sexual violence awareness community awareness presentations, also has Reuse Thrift Stores in Englewood and Port Charlotte.

Name of Organization: **Catholic Charities Diocese of Venice Human Trafficking Victim Assistance Program in Sarasota County**

Address: P.O. Box 2116 1000 Pinebrook Road Venice, FL 34284-2116

Contact Person: Erika Pineros, Program Coordinator and Yaritza Soto Ferreira, Intense Case Manager

Phone: Erika at 230-297-4355, Yartiza at 239-940-2391

Email: [epineros@cclee.org](mailto:epineros@cclee.org) or [ysoto@ccslee.org](mailto:ysoto@ccslee.org)

Website: <http://www.catholiccharitiesdov.org>

Description of Services: comprehensive case management service for survivors (minors, adults, foreign and domestic clients, labor and sex trafficking), provision of food and clothing, coordination for shelter and housing, assistance with benefit applications, coordination for education services, mental health services, legal services, ACCESS services, after school and summer camp programs, citizenship services, referrals, translation, and law enforcement

# SHELTER SERVICES

Name of Organization: **Selah Freedom in Sarasota and Manatee County**

Address: PO Box 21415 Sarasota, FL 34276

Contact Person: Elizabeth Melendez Fisher, President

Phone: 1-888-8-FREE-ME

Email: [info@selahfreedom.org](mailto:info@selahfreedom.org)

Website: <https://www.selahfreedom.com>

Description of Services: Selah Freedom brings Awareness and Education to the community and organizations through their speakers bureau team, CSEC (Commercial Sexual Exploitation of Children) 101 Course, law enforcement training and Organizational Mentorship. Their Prevention Program equips parents, youth and those who work with them, with the tools they need to avoid being manipulated by a trafficker and successfully prevents girls from being commercially sold. Residential and outreach program also present in community and jail system

## COUNSELING SERVICES

Name of Organization: **Beauty From Ashes Ministries, Inc. in Pasco County**

Address: 35817 Tribal Dance Path, Zephyrhills, FL 33541

Contact Person: Julie Shematz, MA, RMHCI, Executive Director & Founder

Phone: 239-939-9218

Email: [julie@beautyfromashes.org](mailto:julie@beautyfromashes.org)

Website: [BeautyFromAshes.org](http://BeautyFromAshes.org)

Description of Services: FREE OF CHARGE - Counseling, Mentoring, Retreats, Consulting, and Training with specialization in Equine and Art Assisted Therapy and Learning. Counseling, mentoring, consulting and educational services are also available online. Beauty From Ashes™ Ministries Human Trafficking: Sex Industry OutREACH & AfterCARE Training was officially approved and implemented by The Salvation Army in 2014. This training and others, for all ages and populations have been presented to persons worldwide. Since 2002, having served over 6000 persons, Beauty From Ashes™ Ministries is one of the first human trafficking, overcomer-led, community services agencies in the nation with the mission to PREVENT, REACH, and RESTORE victims of sexual abuse, exploitation & trafficking.

Name of Organization: **CARE - Center for Abuse and Rape Emergencies in Charlotte County**

Address: P.O. Box 510234 Punta Gorda, FL 33951

Contact Person: Karen Mc Elhaney Executive Director and Wendy Silva, Sexual Assault Program Manager

Phone: 941-639-5499 and hotline at (941) 627-6000

Email: [admin@carefl.org](mailto:admin@carefl.org)

Website: <http://www.carefl.org>

Description of Services: Domestic violence shelter, support groups, advocacy, hospital response, legal assistance, victims compensation, domestic violence and sexual violence awareness community awareness presentations, also has Reuse Thrift Stores in Englewood and Port Charlotte.

## CASE MANAGMENT

Name of Organization: **Catholic Charities Diocese of Venice Human Trafficking Victim Assistance Program in Sarasota County**

Address: P.O. Box 2116 1000 Pinebrook Road Venice, FL 34284-2116

Contact Person: Erika Pineros, Program Coordinator and Yaritza Soto Ferreira, Intense Case Manager

Phone: Erika at 230-297-4355, Yartiza at 239-940-2391

Email: [epineros@cclee.org](mailto:epineros@cclee.org) or [ysoto@ccslee.org](mailto:ysoto@ccslee.org)

Website: <http://www.catholiccharitiesdov.org>

Description of Services: comprehensive case management service for survivors (minors, adults, foreign and domestic clients, labor and sex trafficking), provision of food and clothing, coordination for shelter and housing, assistance with benefit applications, coordination for education services, mental health services, legal services, ACCESS services, after school and summer camp programs, citizenship services, referrals, translation, and law enforcement.



## BASIC NEEDS

Name of Organization: **CARE - Center for Abuse and Rape Emergencies in Charlotte County**

Address: P.O. Box 510234 Punta Gorda, FL 33951

Contact Person: Karen Mc Elhaney Executive Director and Wendy Silva, Sexual Assault Program Manager

Phone: 941-639-5499 and hotline at (941) 627-6000

Email: [admin@carefl.org](mailto:admin@carefl.org)

Website: <http://www.carefl.org>

Description of Services: Reuse Thrift Stores in Englewood and Port Charlotte.

**Name of Organization: Catholic Charities Diocese of Venice Human Trafficking Victim Assistance Program in Sarasota County**

Address: P.O. Box 2116 1000 Pinebrook Road Venice, FL 34284-2116

Contact Person: Erika Pinerros, Program Coordinator and Yaritza Soto Ferreira, Intense Case Manager

Phone: Erika at 230-297-4355, Yartiza at 239-940-2391

Email: [epinerros@cclee.org](mailto:epinerros@cclee.org) or [ysoto@ccslee.org](mailto:ysoto@ccslee.org)

Website: <http://www.catholiccharitiesdov.org>

Description of Services: The provision of food and clothing.

**Name of Organization: Selah Freedom in Sarasota and Manatee County**

Address: PO Box 21415 Sarasota, FL 34276

Contact Person: Elizabeth Melendez Fisher, President

Phone: 1-888-8-FREE-ME

Email: [elizabeth@selahfreedom.com](mailto:elizabeth@selahfreedom.com)

Website: <https://www.selahfreedom.com>

Description of Services: Selah Vie consignment stores in Sarasota and Bradenton.

## SERVICES FOR INDEPENDENT LIVING

Name of Organization: **Beauty From Ashes Ministries, Inc. in Pasco County**

Address: 35817 Tribal Dance Path, Zephyrhills, FL 33541

Contact Person: Julie Shematz, MA, RMHCI, Executive Director & Founder

Phone: 239-939-9218

Email: [julie@beautyfromashes.org](mailto:julie@beautyfromashes.org)

Website: [BeautyFromAshes.org](http://BeautyFromAshes.org)

Description of Services: FREE OF CHARGE - Counseling, Mentoring, Retreats, Consulting, and Training with specialization in Equine and Art Assisted Therapy and Learning. Counseling, mentoring, consulting and educational services are also available online. Beauty From Ashes™ Ministries Human Trafficking: Sex Industry OutREACH & AfterCARE Training was officially approved and implemented by The Salvation Army in 2014. This training and others, for all ages and populations have been presented to persons worldwide. Since 2002, having served over 6000 persons, Beauty From Ashes™ Ministries is one of the first human trafficking, overcomer-led, community services agencies in the nation with the mission to PREVENT, REACH, and RESTORE victims of sexual abuse, exploitation & trafficking.

**Name of Organization: CARE - Center for Abuse and Rape Emergencies in Charlotte County**

Address: P.O. Box 510234 Punta Gorda, FL 33951

Contact Person: Karen Mc Elhaney Executive Director and Wendy Silva, Sexual Assault Program Manager

Phone: 941-639-5499 and hotline at (941) 627-6000

Email: [admin@carefl.org](mailto:admin@carefl.org)

Website: <http://www.carefl.org>

Description of Services: Domestic violence shelter, support groups, advocacy, hospital response, legal assistance, victims compensation, domestic violence and sexual violence awareness community awareness presentations, also has Reuse Thrift Stores in Englewood and Port Charlotte.

## SERVICES FOR INDEPENDENT LIVING

**Name of Organization: Early Learning Coalition of Southwest Florida in Hendry County**

Address: 2675 Winkler Avenue, Suite 300 Ft. Myers, Florida 33901 with offices available in Naples, Immokalee and Hendry (addresses on website)

Contact Person: Delia Buckley, Director of Family Resources

Phone: (239) 935-6100 and Collier at (239) 213-1137

Email: [delia.buckley@elcofswfl.org](mailto:delia.buckley@elcofswfl.org)

Website: <https://www.elcofswfl.org>

Fax: (239) 935-6181

Description of Services: Agency serving the families of all counties. Their goal is to make sure that children, ages birth to five and beyond, have access to high quality early education. Programs include school readiness and voluntary pre-k along with subsidized child care.

## PREVENTION AND EDUCATION

Name of Organization: **Beauty From Ashes Ministries, Inc. in Pasco County**

Address: 35817 Tribal Dance Path, Zephyrhills, FL 33541

Contact Person: Julie Shematz, MA, RMHCI, Executive Director & Founder

Phone: 239-939-9218

Email: [julie@beautyfromashes.org](mailto:julie@beautyfromashes.org)

Website: [BeautyFromAshes.org](http://BeautyFromAshes.org)

Description of Services: FREE OF CHARGE - Counseling, Mentoring, Retreats, Consulting, and Training with specialization in Equine and Art Assisted Therapy and Learning. Counseling, mentoring, consulting and educational services are also available online. Beauty From Ashes™ Ministries Human Trafficking: Sex Industry OutREACH & AfterCARE Training was officially approved and implemented by The Salvation Army in 2014. This training and others, for all ages and populations have been presented to persons worldwide. Since 2002, having served over 6000 persons, Beauty From Ashes™ Ministries is one of the first human trafficking, overcomer-led, community services agencies in the nation with the mission to PREVENT, REACH, and RESTORE victims of sexual abuse, exploitation & trafficking.

**Name of Organization: CARE - Center for Abuse and Rape Emergencies in Charlotte County**

Address: P.O. Box 510234 Punta Gorda, FL 33951

Contact Person: Wendy Silva, Sexual Assault Program Manager and Kay Tvaroch, Executive Director

Phone: 941-639-5499 and hotline at (941) 627-6000

Email: [admin@carefl.org](mailto:admin@carefl.org)

Website: <http://www.carefl.org>

Description of Services: Domestic violence shelter, support groups, advocacy, hospital response, legal assistance, victims compensation, domestic violence and sexual violence awareness community awareness presentations, also has Reuse Thrift Stores in Englewood and Port Charlotte.

# PREVENTION AND EDUCATION

**Name of Organization: Southwest Florida Coalition Against Human Trafficking outreach in Charlotte, Hendry and Glades County**

Address: 6900-29 Daniels Pkwy #358 Ft. Myers, FL 33912 with outreach in Collier County

Contact Person: Janet Ortenzo, Director

Phone: 239-208-2088

Email: [info@swfl-humantrafficking.org](mailto:info@swfl-humantrafficking.org)

Website: <http://www.swflhumantrafficking.org>

Fax: 239-939-4741

Description of Services: Domestic/Foreign/ Sex/Labor Trafficking programs, organize a network of community partners providing comprehensive services to human trafficking survivors, ensuring their long-term acceptance and success in their communities.

**Name of Organization: National Council of Jewish Women in Sarasota-Manatee County**

Address: PO Box 3641, Sarasota, FL 34230-3641

Phone: 941-342-1855

Email: [action@ncjw.org](mailto:action@ncjw.org)

Website: <http://ncjwsarasota-manatee.org/>

Description of Services: Presentations to community groups in the Sarasota and Manatee Counties.

**Name of Organization: One Love Foundation in New York**

Address: PO Box 368, Bronxville, NY 10708

Phone: 1-844-832-6158

Website: <https://www.joinonelove.org/>

Description of Services: A multi-layered education, awareness and movement-building campaign that surrounds young people with messages about healthy and unhealthy relationships in the classroom, the community and online. This all-encompassing approach will shape the next generation's understanding of relationship abuse and shift community norms.

# PREVENTION AND EDUCATION

**Name of Organization: Selah Freedom in Sarasota and Manatee County**

Address: PO Box 21415 Sarasota, FL 34276

Contact Person: Elizabeth Melendez Fisher, President

Phone: 1-888-8-FREE-ME

Email: [info@selahfreedom.org](mailto:info@selahfreedom.org)

Website: <https://www.selahfreedom.com>

Description of Services: Selah Freedom brings Awareness and Education to the community and organizations through their speakers bureau team, CSEC (Commercial Sexual Exploitation of Children) 101 Course, law enforcement training and Organizational Mentorship. Their Prevention Program equips parents, youth and those who work with them, with the tools they need to avoid being manipulated by a trafficker and successfully prevents girls from being commercially sold. Residential and outreach program also present in community and jail system.